

Teaching and Learning Across Cultural Differences

Effective Intercultural Communication Skills

Friday, October 3
10 a.m. – 1 p.m.
Governors State University

This very interactive session will present an Intercultural Competency Model for Teaching and Learning across Cultural Differences. Participants will review fundamental theories related to intercultural communication and examine their own practice and experiences using cutting-edge intercultural competency tools and methodologies including the Cultural Detective, Personal Leadership, and Developmental Model of Intercultural Sensitivity. Specific attention will be given to components of effective intercultural communication and conflict resolution.



Ms. Tatyana Fertelmeyster, founder and principal of Connecting Differences: Training, Facilitation, Consulting and Coaching, has been a professional interculturalist since 1989. She provides Intercultural Communication and Diversity trainings to corporate clients as well as to educators and mental health professionals.

Registration Information:

Fee: \$40 for Professionals and General Interest

Course Number: CE-ELP02-01

Free for Governors State University Faculty, Staff and Students (Verification required)

Course Number: CE-ELP02-02

www.govst.edu/oce or 708.534.4099 for purchase orders or more information



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